



WEST COAST INFECTIOUS DISEASES

Notice of Non-Discrimination and Accessibility Requirements

West Coast Infectious Diseases, P.A. ("WCID") complies with applicable Federal civil rights laws, including Title VI, Section 504, Title IX, and the Age Act and Section 1557 of the Affordable Care Act, and does not discriminate on the basis of race, color, national origin (including limited English proficiency and primary language), age, disability, or sex (consistent with the scope of sex discrimination described at 45 C.F.R. 92.101(a)(2), including sex characteristics, intersex traits, pregnancy or related conditions, sexual orientation, gender identity, and sex stereotypes). Our practice does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

Appropriate Auxiliary Aids and Services: WCID provides at no cost reasonable modifications, appropriate auxiliary aids and services to people with disabilities to communicate effectively with us, such as: Qualified sign language interpreters, and written information in other, alternative formats (i.e., braille, large print, audio, accessible electronic formats, other formats) in a timely manner, when such modifications or aids and services are necessary to ensure accessibility and equal opportunity to participate to individuals with disabilities.

Reasonable Modifications. WCID will provide reasonable modifications for qualified individuals with disabilities when necessary, to ensure accessibility and equal opportunity to participate in our programs, activities, services, or benefits. To learn more about your rights, please refer to the WCID Patient Rights and Responsibilities and this notice.

Language Assistance Services: WCID also provides language assistance services at no cost to people whose primary language is not English, including qualified interpreters and information in electronic or written in different languages or oral translation. If you need these services, please contact Renee Mancine, Civil Right Coordinator and let them know of your needs, and such services will be provided in a timely manner.

Grievances: If you believe WCID has failed to provide these services or discriminated against you in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with our Civil Rights Coordinator, Renee Mancine, 8607 Easthaven Court, Suite 101, New Port Richey, FL 34655, 727-669-6800 or fax 727-669-2540, or renee.mancine@westcoastid.com. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, our Civil Rights Coordinator is available to assist you. For more information on our non-discrimination policy, please visit our website at: westcoastid.com

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office of Civil Rights, electronically through the Office of Civil Rights Complaint Portal, available at: <https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf>, or by mail or phone at:



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U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C., 20201
1-800-368-1019, 1-800-537-7697 (Toll Free).

Complaint forms are available at: <https://www.hhs.gov/civil-rights/filing-a-complaint/complaint-process/index.html> or at <https://www.hhs.gov/ocr/complaints/index.html>.
This notice is available at WCID's website at westcoastid.com

ATTENTION: If you speak [insert language], free language assistance services are available to you. Appropriate auxiliary aids and services to provide information in accessible formats are also available free of charge. Call [insert phone number] or speak to your provider.

Spanish: ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. También están disponibles de forma gratuita ayuda y servicios auxiliares apropiados para proporcionar información en formatos accesibles. Llame al [insert telephone number] o hable con su proveedor.

French Creole (Haitian Creole): ATANSYON: Si w pale kreyòl ayisyen, sèvis asistans pou lang gratis disponib pou ou. Èd oksilyè ki apwopriye ak sèvis pou bay enfòmasyon ki nan fòm aksesib yo disponib tou gratis. Rele [insert telephone number] oswa pale ak founisè ou.

Vietnamese: Nếu bạn nói tiếng Vitname, các dịch vụ hỗ trợ ngôn ngữ miễn phí có sẵn cho bạn. Các hỗ trợ và dịch vụ phụ trợ thích hợp để cung cấp thông tin ở các định dạng dễ tiếp cận cũng được cung cấp miễn phí. Gọi [insert telephone number] hoặc nói chuyện với nhà cung cấp của bạn.

Portuguese: Se você fala português, serviços gratuitos de assistência linguística estão disponíveis para você. Estão também disponíveis gratuitamente ajudas e serviços auxiliares adequados para fornecer informações em formatos acessíveis. Ligue para [insert telephone number] ou fale com seu provedor.

Chinese:

注意：如果您会说中文，可以使用免费的语言协助服务。此外，还免费提供适当的辅助设备和服务，以无障碍格式提供信息。致电 [insert telephone number] 或与您的提供商交谈。

French: ATTENTION : Si vous parlez français, des services d'assistance linguistique gratuits sont à votre disposition. Des aides et des services auxiliaires appropriés pour fournir de l'information dans des formats accessibles sont également disponibles gratuitement. Appelez le [insert telephone number] ou parlez à votre fournisseur.



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Tagalog: PANSIN: Kung nagsasalita ka ng Tagalog, may libreng serbisyo sa tulong sa wika para sa iyo. Ang mga naaangkop na pantulong na pantulong at serbisyo upang magbigay ng impormasyon sa mga naa-access na format ay magagamit din nang libre. Tumawag [insert telephone number] o kausapin ang iyong provider.

Russian: ВНИМАНИЕ: Если вы владеете русским языком, вам доступны бесплатные услуги языковой помощи. Также на безвозмездной основе предоставляются соответствующие вспомогательные средства и услуги по предоставлению информации в доступных форматах. Позвоните по телефону [insert telephone number] или обратитесь к своему провайдеру.

Arabic: تنبيه: إذا كنت تتحدث اللغة العربية ، فإن خدمات المساعدة اللغوية المجانية متاحة لك. كما تتوفر مجانا الوسائل المساعدة أو تحدث إلى مزودك [insert telephone number] والخدمات المساعدة المناسبة لتوفير المعلومات بأشكال ميسرة. اتصل.

Italian: ATTENZIONE: Se parli italiano, sono disponibili servizi gratuiti di assistenza linguistica. Sono inoltre disponibili gratuitamente ausili ausiliari e servizi adeguati per fornire informazioni in formati accessibili. Chiama [insert telephone number] o parla con il tuo fornitore.

German: ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlose Sprachhilfen zur Verfügung. Entsprechende Hilfsmittel und Dienste zur Bereitstellung von Informationen in barrierefreien Formaten stehen ebenfalls kostenlos zur Verfügung. Rufen Sie [insert telephone number] an oder sprechen Sie mit Ihrem Anbieter.

Korean: 주의: 한국어를 구사하는 경우 무료 언어 지원 서비스를 이용할 수 있습니다. 접근 가능한 형식으로 정보를 제공하기 위한 적절한 보조 장치 및 서비스도 무료로 제공됩니다. [insert telephone number] 전화하거나 제공업체에 문의하십시오.

Polish: UWAGA: Jeśli mówisz po polsku, możesz skorzystać z bezpłatnych usług pomocy językowej. Bezpłatne są również odpowiednie pomoce i usługi pomocnicze służące do dostarczania informacji w przystępnych formatach. Zadzwoń pod [insert telephone number] lub porozmawiaj ze swoim dostawcą.

Gujarati: ધ્યાન આપો : જો તમે ગુજરાતી બોલતા હો, તો તમારા માટે નિ:શુલ્ક ભાષા સહાયતા સેવાઓ ઉપલબ્ધ છે. સુલભ ફોર્મેટમાં માહિતી પૂરી પાડવા માટે યોગ્ય સહાયક સહાયક સહાયકો અને સેવાઓ પણ વિના મૂલ્યે ઉપલબ્ધ છે. [insert telephone number] કોલ કરો અથવા તમારા પ્રદાતા સાથે વાત કરો.

Thai: ข้อควรระวัง: หากคุณพูดภาษาไทย มีบริการช่วยเหลือด้านภาษาฟรีสำหรับคุณ นอกจากนี้ยังมีบริการเสริมและบริการที่เหมาะสมเพื่อให้ข้อมูลในรูปแบบที่เข้าถึงได้โดยไม่เสียค่าใช้จ่าย โทรหา [insert telephone number] หรือพูดคุยกับผู้ให้บริการของคุณ.