



WEST COAST INFECTIOUS DISEASES

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West Coast Infectious Diseases complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. West Coast Infectious Diseases does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

West Coast Infectious Diseases

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters

Written information in other formats (large print, audio, accessible electronic formats, other formats)

- Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages
- If you need these services, contact Renee Mancine

If you believe that West Coast Infectious Diseases has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Renee Mancine
1840 Mease Drive, Suite 319,
Safety Harbor, FL 34695
Phone: 727-669-6800
Fax: 727-669-2540
renee.mancine@westcoastid.com.

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Renee Mancine is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal available at:

<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>

by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 1-800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.



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- Español (Spanish):** ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-888-808-9008
- Kreyòl Ayisyen (French Creole):** ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-888-808-9008
- Tiếng Việt (Vietnamese):** CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-888-808-9008
- Português (Portuguese):** ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-888-808-9008
- 繁體中文 (Chinese):** 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-888-808-9008
- Français (French):** ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-888-808-9008.
- Tagalog (Tagalog – Filipino):** PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-888-808-9008.
- Русский (Russian):** ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-888-808-9008.
- Arabic:** نك اذا: حنت ت كذا ثد غللا ر ف، ة ن ا ب ر ع ل ا
فاوتت ة ل ر جمل اب ك صتا ن ا خىل سمل تامد غللا ادعا
كبل ا صلا م 9008 هم -888-808 ب 1 مقر
- Italiano (Italian):** ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-888-808-9008
- Deutsch (German):** ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-888-808-9008
- 한국어 (Korean):** 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-888-808-9008 번으로 전화해 주십시오.
- Polski (Polish):** UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-888-808-9008.
- ગુજરાતી (Gujarati):** ંુના: જો તમને ગુજરાતી બોલતા છે, તો ંુના: ંુ ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 1-888-808-9008.
- ภาษาไทย (Thai):** ้ยน: ถ้คุณพูดภาษาไทยคุณสามารถใช้บริการข่วยเหลือทางภาษาได้ฟรีโทร 1-888-808-9008